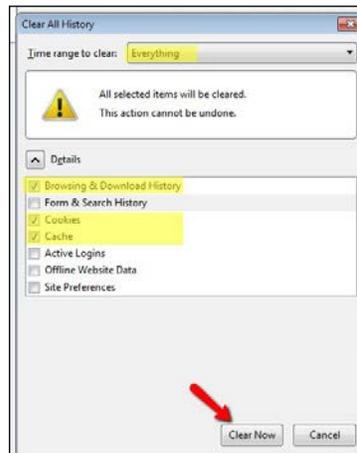


Clearing Browser Caches

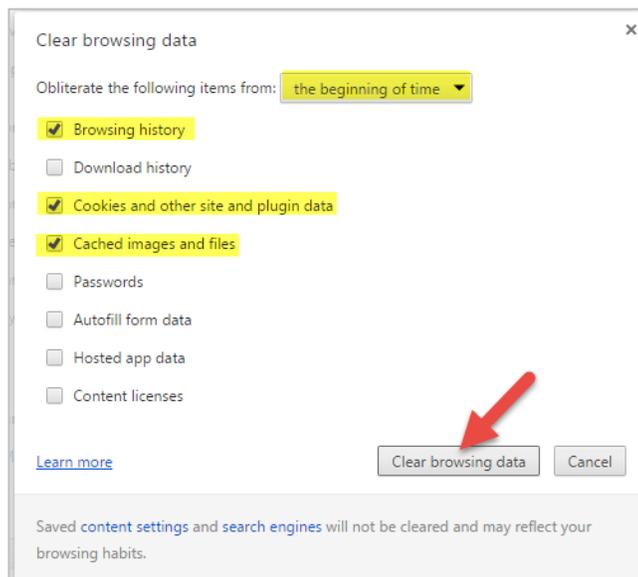
Firefox

1. Select "History" from the Tools menu.
2. Select "Clear Recent History" from the dropdown menu.
3. Select "Everything" from the "Time range to clear" drop-down menu.
4. Select the check boxes for "Browsing & Download History", "Cookies" and "Cache".
5. Click "Clear Now".
6. If you were logged in to Blackboard Learn, you will have to log out and log back in.



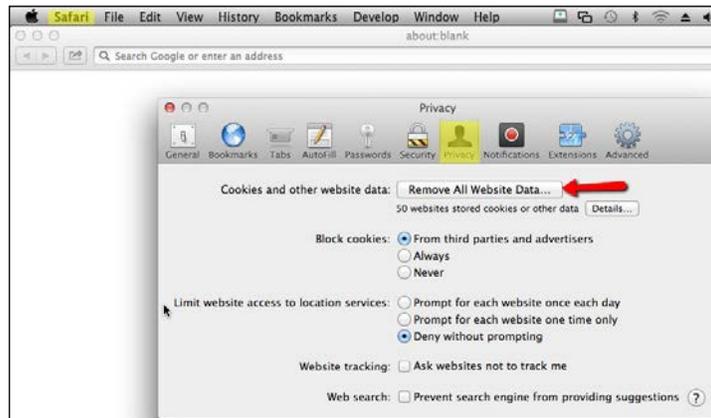
Google Chrome

1. Hit Ctrl+H on your keyboard to open the browser history.
2. Click the "Clear browsing data..." button.
3. Select "the beginning of time" from the "Obliterate the following items from" drop-down menu.
4. Select the check boxes for "Browsing history", "Cookies and other site and plug-in data", and "Cached images and files".
5. Click the "Clear browsing data" button.
6. If you were logged in to Blackboard Learn, you will have to log out and log back in.



Safari

1. Select "Clear History" from the History menu.
2. A confirmation prompt will display. Click the Clear button.
3. Select "Preferences" from the Safari menu.
4. Click the Privacy icon.
5. Click the "Remove All Website Data..." button.



6. A confirmation prompt will display. Click the "Remove Now" button.

NOTE: INTERNET EXPLORER IS NOT COMPATIBLE WITH BLACKBOARD LEARN. Both students and instructors report frequent problems with creating and submitting work. You are strongly advised not to use IE for Blackboard Learn.

Internet Explorer

1. Select "Delete Browsing History" from the Tools menu.
2. Un-select the check box for "Preserve Favorites website data".
3. Select the check boxes for Temporary Internet files, Cookies, and History.
4. Click Delete.

