# **Clearing Browser Caches**

### Firefox

- 1. Select "History" from the Tools menu.
- 2. Select "Clear Recent History" from the dropdown menu.
- 3. Select "Everything" from the "Time range to clear" drop-down menu.
- 4. Select the check boxes for "Browsing & Download History", "Cookies" and "Cache".
- 5. Click "Clear Now".
- 6. If you were logged in to Blackboard Learn, you will have to log out and log back in.



#### **Google Chrome**

- 1. Hit Ctrl+H on your keyboard to open the browser history.
- 2. Click the "Clear browsing data..." button.
- 3. Select "the beginning of time" from the "Obliterate the following items from" drop-down menu.
- 4. Select the check boxes for "Browsing history", "Cookies and other site and plug-in data", and "Cached images and files".
- 5. Click the "Clear browsing data" button.
- 6. If you were logged in to Blackboard Learn, you will have to log out and log back in.

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Clear browsing data	
Obliterate the following items from: the beginning of time 🔻	
Browsing history	
Download history	
Cookies and other site and plugin data	
Cached images and files	
Passwords	
Autofill form data	
Hosted app data	
Content licenses	
Learn more Clear browsing data Cancel	
Saved content settings and search engines will not be cleared and may reflect your browsing habits.	

## Safari

- 1. Select "Clear History" from the History menu.
- 2. A confirmation prompt will display. Click the Clear button.
- 3. Select "Preferences" from the Safari menu.
- 4. Click the Privacy icon.
- 5. Click the "Remove All Website Data..." button.



6. A confirmation prompt will display. Click the "Remove Now" button.

**NOTE: INTERNET EXPLORER IS NOT COMPATIBLE WITH BLACKBOARD LEARN**. Both students and instructors report frequent problems with creating and submitting work. You are strongly advised not to use IE for Blackboard Learn.

#### **Internet Explorer**

- 1. Select "Delete Browsing History" from the Tools menu.
- 2. Un-select the check box for "Preserve Favorites website data".
- 3. Select the check boxes for Temporary Internet files, Cookies, and History.
- 4. Click Delete.

Delete Browsing History
Preserve Favorites website data Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.
✓ Temporary Internet files Copies of webpages, images, and media that are saved for faster viewing.
Cookies Files stored on your computer by websites to save preferences such as login information.
Vistory List of websites you have visited.
Download History List of files you have downloaded.
Form data Saved information that you have typed into forms.
Passwords Saved passwords that are automatically filled in when you sign in to a website you've previously visited.
ActiveX Filtering and Tracking Protection data A list of websites excluded from filtering, and data used by Tracking Protection to detect where websites might be automatically sharing details about your visit.
About deleting browsing history Delete Cancel